

## Press Release

### Chief Minister inaugurates PSK in Manipur

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1. Chief Minister Shri O. Ibobi Singh today (31.3.15) formally launched Passport Seva Kendra (PSK) in Imphal at a function at the Hotel Imphal in the gracious presence of Cabinet Members, Members of Parliament, MLAs and other dignitaries. The people of Manipur will no longer need to travel to Guwahati for passport services.



*Chief Minister Shri O. Ibobi Singh, Shri Muktesh K. Pardeshi - Joint Secretary (PSP) & Chief Passport Officer, Smt. T Ajungla Jamir – RPO Guwahati, Cabinet Members, Members of Parliament, MLAs and other dignitaries at the inauguration of Passport Seva Kendra Imphal.*

2. The PSK Imphal is integrated with the other 77 PSKs in the country set up and operationalised under Passport Seva Project (PSP) – a high impact citizen-centric e-governance initiative as part of the National e-Governance Plan. More than 2.4 crore passport service applications have been processed since the inception of the new system which is fully online. During the year 2014, more than 85,000 passport service related applications from the North East were processed by the RPOs in

Guwahati and Kolkata. In total, 1.02 crore passport applications were processed in 2014.

3. Speaking on the occasion, the CM thanked the Ministry of External Affairs for setting up the PSK and expressed satisfaction at realising the much awaited facility.

4. Shri Muktesh K. Pardeshi, Joint Secretary (PSP) & Chief Passport Officer expressed gratitude to the CM and the State Govt. for cooperation in operationalisation of the PSK and underlined Central Government's firm commitment to providing efficient delivery of passport services to Indian citizens in keeping with the PSP's vision. The PSK in Imphal is the fourth to be set up in North East, the other three being Guwahati, Aizawl and Shillong. The Ministry is making all efforts to set up PSKs in Arunachal Pradesh, Nagaland, Tripura and Sikkim shortly.



*Chief Minister Shri O. Ibobi Singh launching the Passport Seva Kendra Imphal.*

5. The PSK in Imphal will work under the administrative and operational control of Regional Passport Office, Guwahati. The applicants are required to log on to the Passport website [www.passportindia.gov.in](http://www.passportindia.gov.in); fill & submit the application form online, make payment of passport fees online through

debit/credit card or internet banking of State Bank of India(SBI). Applicants can also use the challan option provided on the portal and deposit the fees in SBI branch after generating challan online. Upon confirmation of payment receipt by SBI, applicants are allotted appointment by the System. On the appointed day/slot, the applicants, along with print-out of Appointment Slip, original documents and photocopies, visit the PSK for submission of application. Applicants' presence in person at the PSK enables the Passport Issuing Authority to capture their photograph and fingerprints to prevent the incidence of impersonation. The applicants also get full opportunity to see and affirm their personal particulars to be entered in the passport to avoid unnecessary correspondence later. The applications can be filed online through Common Service Centres also. Status of applications can be tracked through website. For assistance one can call toll-free helpline 1800-258-1800.

6. The MEA has taken a big lead in the country in improving governance in Passport Offices by focussing on faster service delivery, citizen-friendliness and convenience. The Project has recently been awarded with National e-governance Award and Web Ratna Award for outstanding citizen-centric services.

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Imphal  
31<sup>st</sup> March, 2015