

PLATINUM Icon:

**Passport Seva**<https://passportindia.gov.in/>

Passport Seva Portal is a single window online interface for multiple stakeholders that guarantees effective and transparent processes for the delivery of passport and other related services to Indian citizens.

The key stakeholders of portal are citizens, Police, India Post, ISP Nashik, Immigration authorities, Indian Missions and Posts abroad. It has an indigenous Content Management System, tailor made to suit the custom portal design requirements and lightweight portal design for a quick user response.

Core features are email authentication, password management for user provision to register for value-added SMS. Documents and fee advisors are published on Homepage as well as within mobile PSP application. Applicants need not have to register themselves to know the type of documents and fees required while applying for the passport. PSK wise appointment availability status is also displayed in the portal.

The website displays the location of all Passport Offices, PSKs, and other Physical Offices in India on a map as well as in a textual format. Google maps are available to locate any Passport Seva Kendra of choice. Exclusive Mobile App (mPassport Seva) has been developed on various devices to provide important information like viewing the status of an application, locating a Passport Seva Kendra, required documents and fees, etc. PSP portal has been integrated with Social Media. Once the application is submitted, the status can be tracked through the portal, mobile app or the value-added SMS service.

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